



2020

Annual Report



West Virginia University®

LIBRARIES

FROM THE DEAN

DEAN KAREN DIAZ



I am happy to update you on our accomplishments for Fiscal Year 2020. Like the rest of the world, our activities were greatly affected by COVID. We changed how we do some of our work, and ramped up new ways of getting things done and inspiring some innovation on our end.

NEW ACQUISITIONS OF THE WVRHC

The West Virginia & Regional History Center continues to build its West Virginia historic collections and expand its national reach. **The Finley Taylor Photographs Collection** and heretofore, unpublished **Hatfield Family Papers**, add new and fresh material to the public domain while the *Distinguished West Virginians Archives* made important strides with the support of the Curtis H Barnette Endowment and the all-volunteer Acquisitions Committee.

FY20 collections include:

- Sculptor, **Frank C. Gaylord**, “The Column” Korean War Memorial on the National Mall in Washington DC. (Clarksburg)
- Current WV Poet Laureate, **Marc Harshman**, 2019 Allen Ginsberg Poetry Award, Appalachian and children’s book author (Wheeling)
- Journalist, **Charles G. Peters**, Founding Editor of the Washington Monthly. (Charleston)
- Admiral **Thomas J. Lopez**, Retired 4-star admiral, served as Commander in Chief, U.S. Naval Forces Europe/Allied Forces Southern Europe, Former Command of NATO Peace Force for Bosnia-Herzegovina, U.S. Naval Commander Sixth Fleet (Powellton)

The WVRHC is also honored by the contributions of notable WVU alumni and business and industry executives **Curtis H. Barnette**, Chairman Emeritus of Bethlehem Steel Corporation and **Glen Hiner Jr.**, retired CEO of Owens-Corning Fiberglass and former Senior VP of GE Plastics.

NEW STUDENT ORIENTATION

The New Student Orientation (NSO) Committee successfully moved the WVU Libraries NSO to an online format. We took a different approach to updating the NSO Research Guide and coordinated with an NSO student representative (not affiliated with the Libraries) who presented and recorded an online NSO presentation about the Libraries to specifically address the unique needs of our students this year. Librarians are available to chat during the regular hours we maintain.

COVID PIVOTS

In response to the COVID pandemic shelter in place order, we closed our library facilities to the public on March 19-July 27. That’s 130 days. During that time, we stayed very busy with most employees at home and a small crew working in our buildings.

- Items checked out and mailed to homes: **1,337**
- Books purchased that could not be borrowed through ILL: **719**
- Reference questions answered (Morgantown): **1,242**
- Reference questions answered (WVRHC): **164**
- Scheduled consultation sessions: **120**
- eReserves added (books, articles, streaming media): **389**
- ILL filled (articles): **5,208**

People were able to continue using online services:

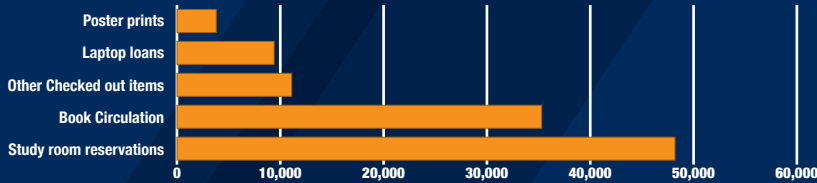
- Visits to our website: **526,727**
- Visits to our research guides: **2,232**

EVENTS

All programming went from onsite to online. The Art in the Libraries program hosted 7 events during our closure and into the fall semester. These events were attended by 521 community members. An unintended benefit was the participation of our alumni in webinars on a wide array of topics.

BY THE NUMBERS

Onsite, Physical Services



Depository

We accessioned our 1,000,000th print book into the Depository.

Digital Services

Journal Article downloads **1,478,056**

Website hits **2,610,217**

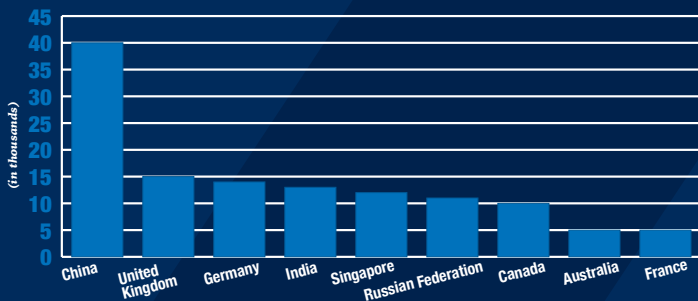


- Catalog Searches
- Library Homepage
- Research Guides
- Archive and Manuscript Searches
- WVRHC Homepage
- Identifying Databases
- Hollow Documentary
- Library News
- Open Access Textbooks
- Theses and Dissertations
- Exhibits Homepage
- Research Commons

WVU Repository

In 2019, WVU Libraries launched the Research Respository @WVU, an online, openly available home for the scholarship, creative work, and research of WVU faculty researchers and scholars. By the end of FY 2020, we posted more than **13,000** works that have been downloaded more than **521,000** users in **214** countries. More than half of the downloads – **272,148** – are from U.S. users.

Other Countries Accessing WVU Research:




Support for Open Access

The Open Access Author Fund funded **32** Open Access articles at a cost of **\$38,300**. The Open Educational Resources committee funded **5** course grants at a cost of **\$11,500** and supported **7** faculty reviews of Open Access Textbooks at a cost of **\$1,400**.

Instruction & Reference Services

Reference transactions
 **7,685**
 questions answered

Learners Instructed

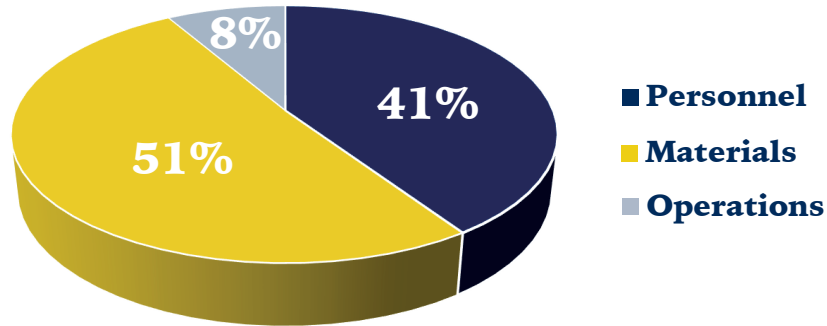
 **12,857**
388 credit courses
521 workshops
1041 online tutorials
1957 other group presentations
8950 classroom presentations

The library offers 3 different credit bearing courses

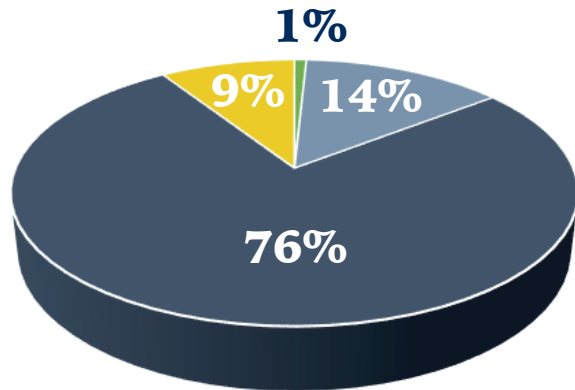
- Introduction to Library Research
- Film and Media Literacy
- Research for Non-profits

THANK YOU!

FY20 Library Expenses



FY20 Library Revenue



- **Library Service Fees**
- **University Support**
- **Student Fees**
- **Foundation & Donor Support**

Your support has elevated the work at WVU Libraries. From the Touchdown Challenge to our Appalachian Futures exhibit and to our University Archives, which now include a WV Poet Laureate, a ground-breaking Washington DC journalist and rare Hatfield correspondence, you have made our Libraries stronger. When we needed additional help during the COVID pandemic, you also went above and beyond, helping students and faculty adjust to the all-digital classroom.

Private contributions to the WVU Libraries provide for today and the uncertainties of tomorrow. Thank you for your generous spirit and join us online or in-person for the programs and exhibits that unite Mountaineers in the pursuit of excellence.

Learn more about virtual offerings and upcoming events at exhibits.lib.wvu.edu/virtual.

Visit give.wvu.edu/wvu-libraries to make a donation today.

Would you like more information on a specific area of support? Contact Development Director Paula Martinelli at 304-293-0303 or paula.martinelli@mail.wvu.edu.